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# CANADA CLINICAL NEGLIGENCE, MEDICAL MALPRACTICE, LIABILITY AND RISK MANAGEMENT

**Fully Accredited  
By:**

Chartered Institute of  
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CPD  
Certification Service



# PROGRAM OVERVIEW

Medical malpractice litigation in Canada is a prolonged process, with **cases spanning approximately four years on average, imposing an emotional toll on healthcare professionals while inadvertently fostering the practice of defensive medicine.** Navigating this complex landscape necessitates healthcare providers to cultivate a comprehensive grasp of stringent safety protocols, strategic risk management frameworks, and evolving legislative mandates to effectively mitigate potential liabilities and deliver exemplary patient care services.

This certified program is designed to equip you with the knowledge and skills necessary to navigate the complex legal landscape governing the Canadian healthcare system, particularly in managing healthcare liability, medical malpractice, and patient rights. You will undergo an in-depth exploration of the **latest legal frameworks surrounding healthcare liability, delving into critical issues such as informed consent and patient grievance management,** while gaining insights into the nuances of hospital and practitioner negligence.

The program will help you to harness your proficiency in **risk assessment and mitigation strategies, enabling the identification and minimization of potential hazards to reduce legal claims and enhance patient safety protocols.** You will also gain valuable insights on effective communication strategies to enhance patient-centered interactions, ensuring transparency and efficiently addressing concerns. Additionally, the program also fosters cultural competence, enabling you to deliver inclusive and respectful care to diverse patient populations.

## ACCREDITATIONS



4.8



4.6







# PROGRAM OVERVIEW

Throughout the program, you will **examine seminal court decisions influencing health law, receiving practical guidance on maintaining meticulous records, conducting capacity assessments, and navigating adverse event reporting procedures.** It also emphasizes a trauma-informed approach to healthcare disputes and fosters a deep understanding of the legal and medical collaboration necessary to enhance patient safety and care quality. Lastly, you will gain proficiency in assessing informed consent, evaluating capacity, and navigating the legal requirements surrounding patient decision-making processes.

Upon successful completion of the program, you will attain the **Certification in Canada Clinical Risk Management**, enhancing your professional credentials and demonstrating your mastery of the key principles related to Canada's legal and ethical framework in healthcare. This industry-recognized certification offers lifelong validity and distinguishes you as an expert in the legal and ethical dimensions of medical malpractice and risk management.

## ACCREDITATIONS



4.8



4.6



# KEY SKILLS YOU WILL GAIN

## From This Program



**LEGAL LITERACY  
PATIENT ENGAGEMENT  
PATIENT SAFETY  
MEDICAL LIABILITY CLAIMS**

**MEDICAL MALPRACTICE  
CANADIAN MEDICAL LIABILITY SYSTEM  
PATIENT RIGHTS  
MEDICAL NEGLIGENCE CLAIMS**

**COURT PROCESS  
ALTERNATIVES TO COURT  
PATIENT-CENTERED APPROACH  
ADVERSE EVENTS INVESTIGATION**

**RECORD-KEEPING PROFICIENCY  
PATIENT'S RIGHT TO RECORDS  
INFORMED CONSENT ASSESSMENT  
CONSENT AND CAPACITY BOARD  
TRAUMA-INFORMED APPROACH**

**CULTURAL COMPETENCY TOOLS  
PATIENT-CENTERED COMMUNICATION**



# YOUR FACULTY DIRECTOR



## Sonia Nijjar

### Highly Esteemed Medical Malpractice Lawyer

Sonia Nijjar is a highly esteemed medical malpractice lawyer in Toronto, recognized for her commitment to enhancing healthcare through the integration of legal and medical systems. Named **"One to Watch" by Best Lawyers Canada®** in 2021 and 2022, she has held significant leadership roles, including **Chair of the Medical Malpractice section at the Ontario Trial Lawyers Association** and **board member at Reconnect Community Health Services and a community hospital's Research and Ethics Board.**

Sonia is an active speaker and contributor to discussions on medical-legal issues, frequently presenting at institutions such as the **Law Society of Ontario and the Temerty Faculty of Medicine at the University of Toronto.** Her work promotes patient safety and advances legal frameworks, making her a pivotal figure in fostering improvements in healthcare quality.

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# PROGRAM AGENDA

# MEDICAL NEGLIGENCE

## MODULE 1 - HISTORICAL CONTEXT FOR HEALTHCARE LIABILITY

- The Evolution of Healthcare Delivery
- Physicians as Independent Contractors
- The CMPA, HIROC, and Other Healthcare Indemnity/Insurance

## MODULE 2 - WHAT IS MEDICAL MALPRACTICE?

- Who Can Sue, and When?
- The Anatomy of a Medical Malpractice Case
- An Overview of the Court Process

## MODULE 3 - LEGAL TRENDS AND OUTCOMES

- Trends in Medical Errors Resulting in Legal Action
- Trends in Legal Outcomes
- Common Misconceptions About Legal Claims

## MODULE 4 - RECORD KEEPING

- Accurate and Contemporaneous Record Keeping
- Audit Trails
- A Patient's Rights to Records

## MODULE 5 - (INFORMED) CONSENT AND CAPACITY

- The Legal Framework for Consent
- The Legal Framework for Informed Consent
- Assessing Capacity

## MODULE 6 - ALTERNATIVE PATIENT DISPUTE RESOLUTION

- Alternatives to Court: College Complaints and Patient Relations
- Patient-Centered Approach to Disputes

## MODULE 7 - THE LAW AND PATIENT SAFETY

- Patient Safety Literature 101
- The Relationship Between Law and Patient Safety

## MODULE 8 - TRAUMA-INFORMED APPROACH TO HEALTHCARE DISPUTES

- Trauma-Informed Approach to Patient Complaints
- Cultural Competence in Law and Medicine

## MODULE 9 - HOSPITAL INVESTIGATIONS AND ADVERSE EVENTS

- Defining an Adverse Event
- Obligations for Patient Disclosure

## MODULE 10 - RISK MITIGATION AND MEDICAL-LEGAL COLLABORATION

- Tips to Mitigate Legal Claims
- The Law as a Tool, not a Panacea
- Medical-Legal Collaboration

# YOUR CHARTER DESIGNATION



Chartered Institute of Professional Certification's programs are unique as they provide you with professional charter designation and mark that can be used across your lifetime once you have completed our programs.

Upon successfully attending this program, you will be awarded with the **Certification in Canada Clinical Risk Management** that can be used in your resume, CV and other professional credentials. This certification is industry-recognized with lifelong validity. Globally demanded and recognized, this certification will affirm your expertise in the intricate field of Canadian medical malpractice, including your proficiency in defending against medical negligence claims and aligning with the regulatory frameworks within medical law. This program is developed by **Chartered Institute of Professional Certifications** and the content of this program has been certified by **CPD Certification Service** as conforming to continuing professional principals.



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# CONTACT US TODAY

We Thank You for Your Ongoing Support  
of Our Programs

## **Singapore and Asia Pacific Enquiries**

Email: [advisor@charteredcertifications.com](mailto:advisor@charteredcertifications.com)  
Phone: +65 6716 9980  
Address: Chartered Institute of Professional Certifications  
1 Gateway Drive  
#20-04 Westgate Tower  
Singapore 608531

## **Australia and New Zealand Enquiries**

Email: [advisor@charteredcertifications.com](mailto:advisor@charteredcertifications.com)  
Phone: +61 3 9909 7310  
Address: Chartered Institute of Professional Certifications  
530 Little Collins Street, Level 1  
Melbourne VIC 3000, Australia

## **UK, Europe and Middle East Enquiries**

Email: [advisor@charteredcertifications.com](mailto:advisor@charteredcertifications.com)  
Phone: +44 (020) 335 57898  
Address: Chartered Institute of Professional Certifications  
86-90 Paul Street  
London, EC2A 4NE

## **USA Enquiries**

Email: [advisor@charteredcertifications.com](mailto:advisor@charteredcertifications.com)  
Phone: +1 888 745 8875  
Address: Chartered Institute of Professional Certifications  
99 Wall Street #3936  
New York, NY 10005