

CHARTERED 
INSTITUTE OF PROFESSIONAL CERTIFICATIONS

CERTIFIED HOSPITAL PUBLIC HEALTH AND EMERGENCY PREPAREDNESS LEADER™

CHPC™

**Fully Accredited
By:**

Chartered Institute of
Professional Certifications

CPD
Certification Service



PROGRAM OVERVIEW



Hospital public health and emergency preparedness is mission-critical, because hospitals are often the last line of defense when disasters, outbreaks, or infrastructure failures strike. Yet the evidence reveals persistent gaps: CMS reported that **41% of hospitals surveyed** were cited for emergency preparedness deficiencies, and nearly **28% of all facilities** received at least one EP citation. The best-performing hospitals close these gaps by hardwiring plans, drills, backup power, and surge capacity into daily operations—rather than treating preparedness as a paperwork exercise.

This certified program equips you with the practical expertise to lead hospital emergency preparedness and public health response across the full emergency management lifecycle. Using **internationally recognized frameworks** and realistic scenarios, you will learn to prepare for, manage, and recover from complex emergencies while strengthening organizational resilience. You will master how to develop **Emergency Operations Plans (EOPs)**, **conduct Hazard Vulnerability Assessments (HVAs)**, and establish effective **Hospital Incident Command Systems (HICS)**—building a coordinated, structured response capability your organization can rely on.

ACCREDITATIONS



4.8



4.6



PROGRAM OVERVIEW



This program also strengthens your ability to classify incidents, manage hospital command structures, allocate critical resources, and coordinate multidisciplinary teams under pressure. You will gain hands-on expertise in **mass casualty management, surge capacity planning**, patient flow optimization, and **infectious disease and pandemic response**, so your hospital can maintain safe, effective, and continuous care during major incidents. You will also work through **CBRNe and HAZMAT preparedness, business continuity planning**, recovery operations, and post-incident improvement—equipping your organization to sustain critical services and continuously raise its emergency response capability.

On completing the program and passing the Chartered exam, you will earn the **Certified Hospital Public Health and Emergency Preparedness Leader (CHPC™)** designation—a credential that demonstrates your expertise in hospital emergency preparedness, public health emergency management, and healthcare resilience, and positions you to lead preparedness, crisis response, and resilience initiatives across hospitals, health systems, public health agencies, humanitarian organizations, and emergency management institutions worldwide.

ACCREDITATIONS



4.8



4.6



KEY SKILLS YOU WILL GAIN

From This Program



**HOSPITAL EMERGENCY PREPAREDNESS
PLANNING
EMERGENCY OPERATIONS PLAN (EOP)
DEVELOPMENT**

**HAZARD VULNERABILITY ASSESSMENT (HVA)
HOSPITAL INCIDENT COMMAND
SYSTEM (HICS) LEADERSHIP
INCIDENT CLASSIFICATION & ESCALATION**

**EMERGENCY COMMAND & COORDINATION
HOSPITAL COORDINATION CENTER OPERATIONS
STRATEGIC RESPONSE MANAGEMENT RESOURCE
ALLOCATION & LOGISTICS COORDINATION**

**MASS CASUALTY INCIDENT (MCI) MANAGEMENT
SURGE CAPACITY PLANNING
ADVANCED TRIAGE & PATIENT FLOW
INFECTIOUS DISEASE &
PANDEMIC PREPAREDNESS**

**RAPID RESPONSE TEAM MANAGEMENT
CBRNE & HAZMAT EMERGENCY PREPAREDNESS**

YOUR FACULTY DIRECTOR



Hannah Danielle Squires

Emergency Preparedness & Disaster Management Expert

Hannah Squires is a distinguished **Emergency Preparedness, Resilience and Response (EPRR)** leader with over **20 years of experience** strengthening healthcare resilience and leading emergency preparedness across the UK. She currently leads EPRR training at **Nottinghamshire Healthcare NHS Foundation Trust** and has delivered specialist emergency preparedness programs for the **UK Health Security Agency**, University Hospitals of North Midlands, and the East Midlands Ambulance Service.

With a career spanning the **NHS, civil service, aviation, NGOs, and the private sector**, Hannah brings deep expertise in **hospital emergency planning, incident command, business continuity, major incident management, and crisis coordination**. Her international work includes disaster response and resilience projects in Burkina Faso, South Africa, and Egypt, where she supported emergency operations following a major aviation disaster.

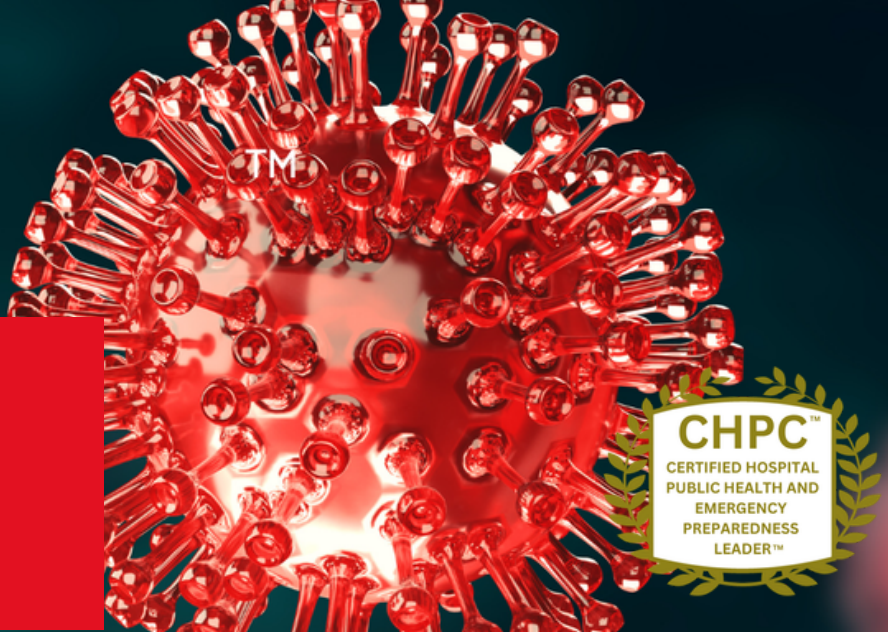
An engaging and highly regarded trainer, Hannah is known for translating complex emergency management principles into practical, real-world strategies. Combining frontline operational experience with scenario-based learning and global case studies, she gives healthcare leaders the confidence and capability to strengthen organizational resilience, lead multidisciplinary emergency responses, and build robust preparedness systems that protect patients, staff, and critical services in times of crisis.

OUR PARTICIPANTS

Over 70% of FORTUNE 500 Companies Have Attended Our Accredited Programs Before



PROGRAM AGENDA



MODULE 1: FOUNDATIONS OF HOSPITAL EMERGENCY PREPAREDNESS

- Emergency Planning Cycles
- All-Hazards Approach, Integrated Frameworks, WHO & Africa CDC Definitions
- Command Hierarchy (Strategic/Tactical/Operational)

MODULE 2: EMERGENCY PLANNING

- Emergency Operations Plans (EOP)
- Resource Planning
- Staff Welfare
- Role Action Cards
- Preparedness Checklists

MODULE 3: HAZARD VULNERABILITY ASSESSMENT

- Risk Identification and Analysis
- Risk Matrix Development
- Multi-Risk Factors
- Internal/External Hazards, Mitigation Strategies

MODULE 4: INCIDENT CLASSIFICATION

- Major Incident Classification (HMIMMS)
- Escalation Triggers
- Declaration Protocols
- Communication Pathways

- Internal vs. External Incident Management

MODULE 5: HOSPITAL PREPAREDNESS

- Hospital Incident Command Systems (HICS)
- Hospital Coordination Centre Activation
- Role Action Cards
- Scalable Command Structures
- Site Layout Planning

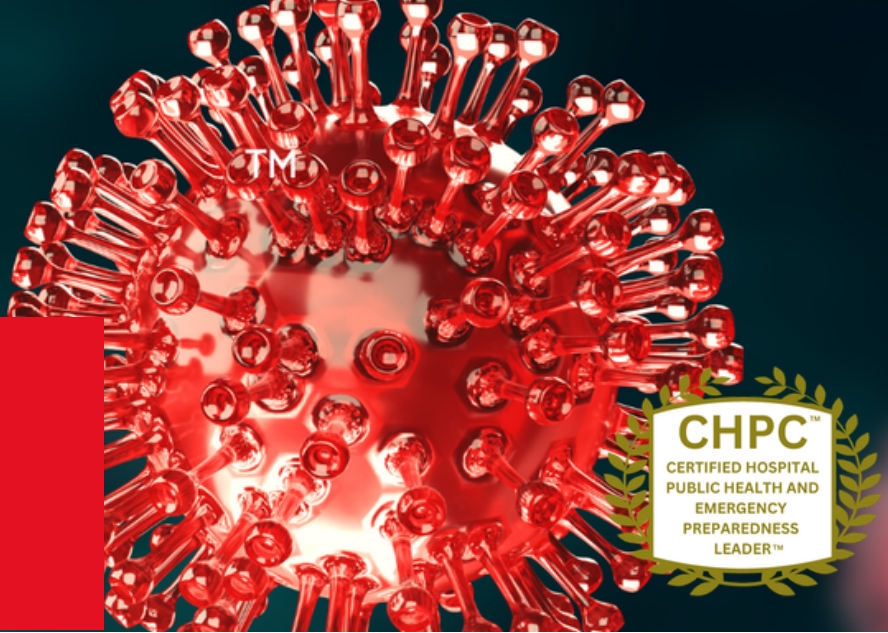
MODULE 6: HOSPITAL RESPONSE AND INCIDENT MANAGEMENT

- Strategic/Tactical/Operational Framework
- Clinical Operational Support (ED, ICU, Morgue)
- Infrastructure Management
- CSCATTT (Command, Safety, Communication, Assessment, Triage, Treatment, Transport), Pre-Hospital Response

MODULE 7: INFECTIOUS DISEASES

- Key Definitions
- Viral Hemorrhagic Fevers
- Pandemic Response Protocols
- Exacerbating Factors (Conflict/Displacement)
- IHR (2005) Legal Frameworks
- Resource Allocation Strategies

PROGRAM AGENDA



MODULE 8: PUBLIC HEALTH

- Infectious Event Grading
- WHO Phases
- Public Health Emergency Rapid Response Team (PHERRT) Deployment
- Incident Management System (IMS) Integration
- Contact Tracing

MODULE 9: PATIENT FLOW AND MASS CASUALTY MANAGEMENT

- Triage (Sieve/Sort/Secondary)
- Paediatric/Burns Specific Triage
- Surge Capacity (4S Model)
- Patient Tracking
- Ambulance Unloading/Decontamination Flows

MODULE 10: CBRNE AND HAZMAT

- Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNe) Awareness
- Initial Operational Response (Remove/Remove/Remove)
- Hospital Decontamination Layouts
- Equipment Needs for Different Agents

MODULE 11: BUSINESS CONTINUITY

- Business Impact Analysis (BIA)
- Defining Critical Services
- Recovery Time Objectives (RTO)
- Continuity Planning
- Risk Mitigation Action Cards

MODULE 12: DEBRIEFING

- Post Incident Hot vs. Cold Debriefs
- Evaluation Methodologies
- After-Action Report (AAR) Creation
- Translating Findings into Improvement Plans

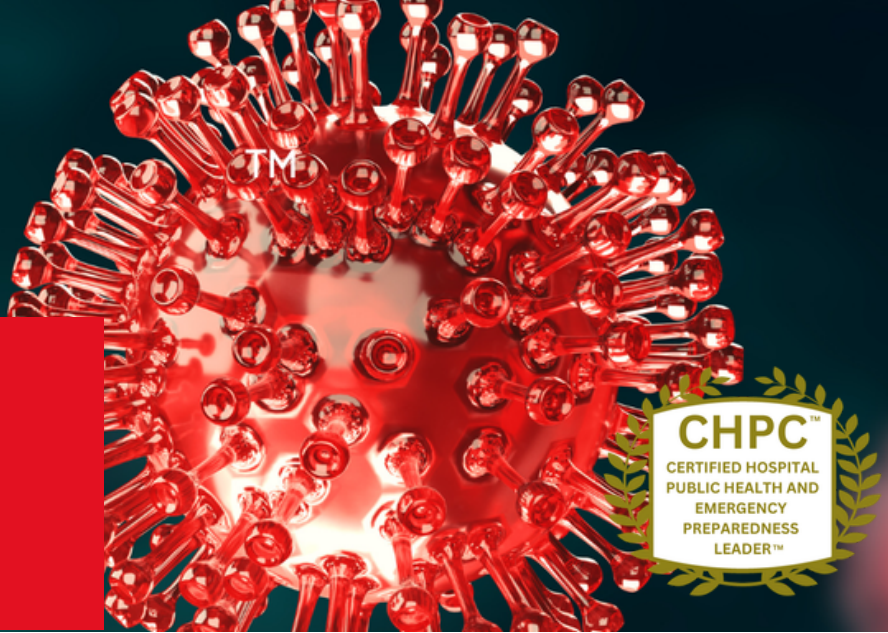
MODULE 13: RECOVERY

- Recovery Frameworks
- Psychosocial Support for Staff
- Returning to the 'New Normal'
- Managing Internal Displacement or Long-term Disruption
- Stakeholder Coordination

MODULE 14: LEARNING LESSONS

- Identifying Lessons from Exercises and Incidents
- Key Performance Indicators (KPIs)
- Preparedness Indicators
- Improvement Plan Tracking
- Closing the Loop on Performance

PROGRAM AGENDA



MODULE 15: EXERCISE: PUTTING THE LEARNING INTO PRACTICE

- Integrated team Hospital Coordination Centre Simulation Exercise
- Full Cycle Review (Prevention to Improvement)
- Cross-cell Feedback

EXAMINATION

YOUR CHARTER DESIGNATION



Chartered Institute of Professional Certifications' programs are unique as they provide you with professional charter designations and marks that can be used across your lifetime once you have completed our programs.

On successfully attending this program, you will be awarded the **Certified Hospital Public Health and Emergency Preparedness Leader (CHPC™)** designation—ready to add to your resume, CV, and professional profiles. This industry-recognized certification carries lifelong validity.

Globally recognized, this certification affirms your expertise in leading hospital emergency preparedness, public health emergency response, and healthcare resilience. It demonstrates your ability to develop preparedness frameworks, lead coordinated incident responses, manage complex healthcare emergencies, and ensure business continuity—so your organization can protect patients, staff, and critical services through public health crises and major disasters. Developed by the **Chartered Institute of Professional Certifications**, the program content is independently accredited by the **CPD Certification Service** as meeting the highest standards of continuing professional principles.

ABOUT US

49,525

Business Leaders Have
Attained Their Chartered
Certifications Since 2009

390

Certified and Fully
Accredited Programs

87%

Chartered Leaders Have
Reported Career Promotions
and Enhancements

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All of Chartered Institute of Professional Certifications programs are fully accredited programs. The professional charters and designations are trademarked credentials that can only be used by professionals who have completed and passed our accredited program. It is also independently accredited by CPD as adhering to the highest standards of continuing professional principles.

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CONTACT US TODAY

We Thank You for Your Ongoing Support
of Our Programs

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