

CHARTERED 
INSTITUTE OF PROFESSIONAL CERTIFICATIONS

CERTIFIED UK NURSING LEADER IN PATIENT SAFETY AND ERROR PREVENTION™

CNPS™

**Fully Accredited
By:**

Chartered Institute of
Professional Certifications

CPD
Certification Service



PROGRAM OVERVIEW



Patient safety remains a critical priority in the UK, where studies reveal that **1 in 10 patients experience harm during care, and preventable medical errors cost the NHS over £2 billion annually**. For the nursing profession, at the forefront of patient care, strengthening safety and error prevention is essential to protect patients, enhance outcomes, and foster a culture grounded in learning, transparency, and accountability.

This certified program is designed to equip nursing and healthcare leaders with a comprehensive understanding of the UK's patient safety governance frameworks, leadership accountability, and error prevention strategies. You will gain detailed insights into the **NHS Patient Safety Strategy, PSIRF and the NMC Code (2018)**, learning how to translate these policies into practical safety systems that enhance quality, accountability, and clinical outcomes across healthcare settings.

Through expert-led sessions, you will explore regulatory and policy frameworks, safety culture principles, and human factors engineering to understand how environment, workload, and communication influence clinical performance. The program also covers **clinical risk management, incident reporting and analysis, and evidence-based protocols**, enabling you to apply structured methodologies such as Safety-II and PSIRF to identify risks, investigate incidents, and embed continuous learning into daily practice.

ACCREDITATIONS



4.8



4.6



PROGRAM OVERVIEW



You will strengthen your ability to **manage medication and procedural safety, addressing high-risk areas and developing standardization strategies that reduce variation and prevent harm.** The program also covers change management and leadership, providing frameworks to lead safety improvement initiatives, engage stakeholders, and embed long-term cultural transformation. In addition, you will explore the role of technology in nursing safety, including digital innovations such as electronic early warning systems, barcode scanning, and data dashboards that enhance visibility and reduce error rates. The program concludes with modules on **safety improvement, assurance, and measuring and monitoring safety, ensuring you can evaluate outcomes and demonstrate that safety actions lead to measurable improvements.**

Upon successful completion of the program and passing the Chartered exam, participants will be awarded the **Certified UK Nursing Leader in Patient Safety and Error Prevention (CNPS™)** designation. This globally recognized credential will demonstrate your capability to lead organizational safety transformation, implement PSIRF-based systems, and embed continuous improvement across healthcare settings. This certification, accredited by the Chartered Institute of Professional Certifications, holds lifelong validity and will serve as a distinguished mark of excellence in patient safety leadership and clinical governance.

ACCREDITATIONS



4.8



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KEY SKILLS YOU WILL GAIN

From This Program



**UK PATIENT SAFETY REGULATORY FRAMEWORK
NHS PATIENT SAFETY STRATEGY
IMPLEMENTATION
PATIENT SAFETY INCIDENT RESPONSE (PSIRF)**

**NMC CODE (2018) COMPLIANCE AND
INTEGRATION
SAFETY-FIRST ORGANIZATIONAL CULTURE
DEVELOPMENT**

**PSYCHOLOGICAL SAFETY PROMOTION IN
HEALTHCARE TEAMS
“BEING FAIR” PRINCIPLES IN INCIDENT
MANAGEMENT**

**LEADERSHIP FOR SAFETY CULTURE
TRANSFORMATION
HUMAN FACTORS AND COGNITIVE LOAD
ANALYSIS
SAFER CLINICAL ENVIRONMENT AND SYSTEM
DESIGN**

**CLINICAL RISK IDENTIFICATION AND
ASSESSMENT**

YOUR FACULTY DIRECTOR



Marsha Jadoonanan, MSc

Highly Accomplished Nursing and Healthcare Leader

Marsha Jadoonanan is a highly accomplished healthcare leader with over 20 years of experience advancing patient safety, clinical governance, and quality improvement across the UK healthcare sector. As **Head of Patient Safety and Learning at HCA Healthcare UK**, she leads the organization's strategic implementation of the **NHS Patient Safety Strategy and the Patient Safety Incident Response Framework (PSIRF)**, embedding systems thinking, human factors, and just culture principles into clinical practice.

A trained Patient Safety Specialist with an MSc in Quality and Patient Safety Improvement, Marsha has successfully **driven numerous safety and regulatory initiatives, including the rollout of PSIRF across HCA UK, the development of digital patient safety dashboards, and the creation of comprehensive regulatory assurance frameworks**. Her leadership has resulted in measurable improvements in patient outcomes, enhanced compliance, and stronger organizational learning.

Recognized nationally for her **award-winning presentations on board assurance and governance innovation associated with HCA Healthcare UK**, Marsha is also a dedicated mentor and academic leader who has made significant contributions to national and regional patient safety networks, empowering healthcare professionals to strengthen safety culture and deliver safer, high-quality care.

OUR PARTICIPANTS

Over 70% of FORTUNE 500 Companies Have Attended Our Accredited Programs Before



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SAMSUNG



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BURBERRY



Citi



IKEA



VOLVO



HYUNDAI



Pfizer

Life is our life's work



Nestlé

PROGRAM AGENDA

Department



MODULE 1: NAVIGATING THE SAFETY LANDSCAPE

- UK's Regulatory Environment
- Patient Safety Incident Response Framework (PSIRF)
- Patient Safety Strategy

MODULE 2: FROM BLAME TO LEARNING: BUILDING A SAFETY-FIRST CULTURE

- Psychological Safety
- Being Fair
- The Role of Leadership in Driving Safety Culture

MODULE 3: WHY MISTAKES HAPPEN: UNDERSTANDING HUMAN FACTORS

- The Anatomy of an Error
- Designing for Humans: Safer Environments, Smarter Processes
- Communication Under Pressure

MODULE 4: RISK RADAR: SPOTTING TROUBLE BEFORE IT STARTS

- Proactive Risk Identification
- Mapping the Risk Landscape
- Risk Triage in Practice
- Systems-based Tools and PSIRF Methodology Application

MODULE 5: BEYOND THE REPORT: LEARNING FROM WHAT GOES WRONG AND RIGHT

- Reframing the Narrative: Learning from Success and Failure
- Safety II
- Systems Thinking Incident Response

MODULE 6: EVIDENCE-BASED PROTOCOLS AND STANDARDIZATION

- When Protocols Collide
- Co-Designing for Clarity: Protocols that Work for Everyone
- Learning From Everyday Work

MODULE 7: PATIENT SAFETY IN MEDICATION AND CLINICAL PROCEDURES

- Safe Medication Practices
- Clinical Procedure Protocols and Risk Reduction - Preventing Wrong Site, Wrong Patient Errors

MODULE 8: CHANGE MANAGEMENT AND SAFETY LEADERSHIP

- Driving Change Without Resistance
- Change Models
- Stakeholder Management

PROGRAM AGENDA

Department



MODULE 9: INCIDENT COMMUNICATION AND CULTURE

- Characteristics of a High-Reliability Organization
- Incident Reporting and Practice Strategies
- Barriers to Effective Communication and How to Improve
- A Learning Organization

MODULE 10: LEVERAGING TECHNOLOGY TO MINIMIZE NURSING-RELATED ERRORS

- Pros And Cons Of Tech-Enabled Safety
- Workarounds
- Digital Tools (Electronic Early Warning Score Systems and Bar Code Scanning)

MODULE 11: PATIENT SAFETY IMPROVEMENT STRATEGIES, ASSURANCE & SUSTAINABILITY

- Designing and Implementing Safety Actions
- Involvement of Those Affected by Patient Safety Incidents
- Gaining Assurance Safety Improvements Lead to Change

MODULE 12: MONITORING, METRICS & REPORTING

- Thematic Reviews
- Interpret Safety Metrics
- Framework for Measuring and Monitoring Safety
- Reporting Tools to Drive System-Level Improvements

YOUR CHARTER DESIGNATION



Chartered Institute of Professional Certifications' programs are unique as they provide you with professional charter designations and marks that can be used across your lifetime once you have completed our programs.

Upon successful completion of this program, you will be awarded the **Certified UK Nursing Leader in Patient Safety and Error Prevention (CNPS™)** designation, which can be used in your resume, CV, and other professional credentials. This certification is industry-recognized and carries lifelong validity.

Globally recognized and highly relevant in today's healthcare landscape, this certification affirms your expertise in implementing patient safety frameworks, leading system-wide safety initiatives, and managing risk through evidence-based practices aligned with the NHS Patient Safety Strategy, PSIRF, and NMC Code (2018). It validates your ability to foster safety-first cultures, apply systems thinking, conduct root cause analyses, and drive continuous improvement across healthcare environments. Developed by the **Chartered Institute of Professional Certifications**, the content of this program has been independently accredited by the **CPD Certification Service** as adhering to the highest standards of continuing professional education and practice.

ABOUT US

49,525

Business Leaders Have
Attained Their Chartered
Certifications Since 2009

390

Certified and Fully
Accredited Programs

87%

Chartered Leaders Have
Reported Career Promotions
and Enhancements

Chartered Institute of Professional Certifications

All of Chartered Institute of Professional Certifications programs are fully accredited programs. The professional charters and designations are trademarked credentials that can only be used by professionals who have completed and passed our accredited program. It is also independently accredited by CPD as adhering to the highest standards of continuing professional principles.

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CONTACT US TODAY

We Thank You for Your Ongoing Support
of Our Programs

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